

# Engine Warranty Contacts

Coverage Period



THE LINCOLN ELECTRIC COMPANY  
22801 St. Clair Avenue • Cleveland, OH • 44117-1199 • U.S.A.  
Phone: +1.888.935.3877 • www.lincolnelectric.com

**THE FOLLOWING INFORMATION IS PROVIDED FOR REFERENCE PURPOSES ONLY. CONTACT THE ENGINE MANUFACTURER FOR A COPY OF THEIR DETAILED WARRANTY STATEMENT. ENGINE WARRANTY COVERAGE IS NOT THE RESPONSIBILITY OF THE LINCOLN ELECTRIC COMPANY.**

---

## **PERKINS (WWW.PERKINS.COM)**

1-888-PERK-ENG (737-5364)

Two Years on parts and labor on 100 and 400 series (2,000 hours) and 1000 and 1100 series (3000 hours).

Three years major components, worldwide.

---

## **DEUTZ (WWW.DEUTZAMERICAS.COM)**

(800) 241-9886

Deutz F3L1011 (in service as of May 1, 2002), F3L2011, F4L-2011, and F4L912

- Two Years/2,000 hours<sup>(4)</sup> - All Components
- Three Years/3,000 hours<sup>(4)</sup> - Main Components<sup>(2)</sup>

Deutz F3L912 (in service as of May 1, 2002)

- Two Years/3,000 hours<sup>(4)</sup> - All Components
- Three Years/4,500 hours<sup>(4)</sup> - Main Components<sup>(2)</sup>

---

## **KOHLER (WWW.KOHLERENGINES.COM)**

(800) 544-2444 or (920) 457-4441 Engine Service Dept.

Three Years<sup>(3)</sup>

---

## **KUBOTA (WWW.KUBOTAENGINE.COM)**

(847) 955-2500

- USA - 2 Year/2000<sup>(4)</sup> Hours and 3rd Year Major Components.
- Canada - 2 Years/2000 Hours<sup>(4)</sup>
- Western Europe - 2 Years/2000 Hours<sup>(4)</sup>
- Pacific Ocean Region - 2 Years/2000 Hours<sup>(4)</sup>
- Asia, Africa, Middle East - 1 Year/1000 Hours<sup>(4)</sup>

---

## **CUMMINS (WWW.CUMMINS.COM)**

1-800-DIESELS (343-7357)

Three Years or 3000 Hours<sup>(4)</sup>

### **NOTES: BEGINS ON DATE OF PURCHASE BY END USER. REMOVAL AND REPLACEMENT OF ENGINE IS COVERED BY ENGINE MANUFACTURER.(1)**

- (1) Time allowed is a local determination. Engine manufacturers require pre-approval for work having unusual circumstances. Contact local distributor for initial assistance.
- (2) Main Components include: crankcase, crankshaft, camshaft, connecting rods and cylinder head.
- (3) First owner only.
- (4) Whichever comes first.

# Engine Warranty Contacts



THE LINCOLN ELECTRIC COMPANY  
22801 St. Clair Avenue • Cleveland, OH • 44117-1199 • U.S.A.  
Phone: +1.888.935.3877 • www.lincolnelectric.com

## ENGINE WARRANTY - CONTACT PROCEDURE

All engines used in Lincoln Electric engine driven equipment are warranted by the respective engine manufacturer for the time period outlined on page PP1.05. A warranty statement, showing the details of coverage, is available from the engine manufacturer. Engine warranty coverage is not the responsibility of the Lincoln Electric Company.

If an engine requires service during the manufacturer's warranty period, please do the following:

### A.

Contact the nearest manufacturer-authorized engine repair facility with the following information:

- serial number of engine,
- specification or build list number of the engine,
- hours of use,
- purchase or commission date,
- details of the problem encountered

It is important to establish that engine service will be covered by the engine manufacturer warranty before repair work begins.

### B.

If you cannot locate a manufacturer-authorized repair facility in your area or if you are not satisfied with local engine service, contact the engine manufacturer directly with the information itemized in A.

### C.

In the unlikely event that you are still unsatisfied after attempting to resolve your service issue with the engine manufacturer, contact the Lincoln Electric Service Department at 1-888-935-3877 or [cusserv@lincolnelectric.com](mailto:cusserv@lincolnelectric.com) with the following information:

- welder (Lincoln) serial number
- your record of service information, as well as prior contact names, dates and phone numbers

A Lincoln Service Representative will contact the engine manufacturer with the information that you provide and request a resolution or an explanation in regards to your engine service issue. If the engine manufacturer is not able to provide a response within a reasonable amount of time, the Lincoln Electric Company will address the situation.

## BATTERY WARRANTY AND SERVICE INFORMATION

Harris Battery Company

Contact: Dan Lump

Phone: 1-330-874-0205 / 1-800-367-7670

Web: [www.harrisbattery.com](http://www.harrisbattery.com)

Warranty: 100% Free Replacement for a period of 24 months from date of sale of equipment by dealer with a 27 month limit from battery date code.

## COMPRESSOR WARRANTY AND SERVICE INFORMATION

VMAC

Phone: 1-800-738-8622

Web: [www.vmac.ca](http://www.vmac.ca)

Warranty Term: 3 years or 3,000 hours (whichever comes first) from the date of delivery of the compressor to the first owner.